



Avon Valley Golf & Country Club

Member Zone Information

February 26, 2012

The **Member Zone** contains information accessible only to AVGCC members and shareholders who have registered an e-mail address with the Club, who have an active Club-issued Member or Shareholder Number and who have been issued a password. Its purpose is to disseminate information of interest to Club members and shareholders **only**, as opposed to the public at large who have access to all other areas on the website.

Current and new members who need to do so can register an address either by identifying it on your membership application/renewal form, or by contacting the Pro Shop after opening day: the Pro Shop will use the address to confirm your tee time bookings, and from time to time to send information from the Club.

You will also need to know your 4-digit Member Number to access the Member Zone: current members can use the numbers that were issued to them in 2011 which remain valid for 2012. The Pro Shop expects to assign numbers to most new members by April 1, 2012. All 4 digits, including any "leading zeros", must be entered.

Members who have already been issued at least one password can, if necessary, click on "I've forgotten my password" feature of the webpage and a system-generated replacement password will be sent to the registered e-mail address: after logging in, you could then click on "Change my password" and follow the instructions to set your own 8-character password should you wish to replace the system-generated one.

Members with both a registered e-mail address and a Member Number who have never been issued a password, or who are experiencing difficulty logging in, can request assistance by e-mail at to info@avonvalleygolf.com. (*Note: please use your registered e-mail address to send your message: if not, please identify it in your message*)

See the May 10, 2011 note below for solutions to common log-in problems associated with the initial system-generated passwords issued in the Spring of 2011. Note that the newer system-generated passwords are now formatted in a way that eliminates most or all of the difficulties described.

If you have any questions, please send an e-mail to the address noted above, or leave a message with the office at 902-798-4654 and we will call or e-mail back.

May 10, 2011

The following should address most problems with logging on when using the system-generated passwords that were issued during the initial start-up in the Spring of 2011:

1. All 2011-issued Member Numbers have four digits including one or more leading zeros: note that **all** leading zeros have to be entered into the Member ID box on the Member Zone welcome page.
2. All initial system-generated Passwords contain 6 characters or more, combining digits and letters. The **letters** must be entered respecting capitalization: all are lowercase except at the fifth character, which is the only **capital letter**. As this could be any letter including a capital "O" (as in Orwell) or "I" (as in Isobel), please take care not to confuse it with a zero or a 1. The sixth character is a **lowercase letter**- it may look like the digit "1" but is actually a lowercase "l" as in "lady". We apologize for allowing this to happen, noting that once inside the Zone, there's now a feature allowing you to set your own password.
3. If you've keyed in both your ID and Password and hit the "enter" key on your keyboard and are still unable to get in, try entering them again, then mousing to & clicking on the on-screen "submit" button.

If you're a new member registered in the Pro Shop on April 17, 2011 or later, you were not included in the initial group mail-outs of invitations: please send an e-mail as outlined below and we'll reply with what you will need.

As always, please keep checking this page for info- the Pro Shop Notices section on the Homepage will advise of updates. For questions on the above or other matters, please send an e-mail to info@avonvalleygolf.com, or leave a message c/o the office at **902-798-4654** and we will call or e-mail back.