

2024 Membership Information

Dear Member/Prospective Member,

Despite weather challenges, we had a successful 2023 season. A huge thank you goes out to our staff for their hard work and our members for their understanding and patience. We look forward to your membership and a successful 2024 season.

We strive to offer great golf with top quality conditions in our picturesque setting, along with friendly socializing and a warm welcome. We enjoy having you as a member and want to ensure you are gaining maximum satisfaction and value from your membership. We look forward to continuing to improve our operations to bring you a great golfing experience.

Member Benefits

- 7-day advance booking
- Member Tournaments/Events
- 20% off regularly priced clothing
- Discounts on gas golf carts (ie. Regular price is \$40, members \$30)
- Excellent golf course conditions.

Some Plans for 2024

Currently we have 5 Yamaha power carts on order and the Board is considering other Capital Projects that both maintain our facilities and improve the course. All Capital Purchases/Projects will be shared with members for approval at the Annual General Meeting to be held Sunday March 24 at 2:00pm in the Clubhouse. The poor weather date is March 31st.

The membership form will be available on our website for you to download and complete. Because a signature is required, the membership form must be emailed, mailed, or delivered in person. **We can not accept new memberships or renewals over the phone**. Please return pages 2-3 of the 2024 membership application/renewal below and follow the options for payment and submission.

Additional Fees

- **Credit Card User Service Fee**: No fee will be charged for the use of debit cards, checks, AMX or etransfers. The credit card service fee will be 1.50% on memberships paid by MasterCard and Visa.
- Food and Beverage Fee: To continue to support and improve our Food and Beverage Program a \$125 pre-paid card will be issued for the 2024 golf season. This card is for food and beverage purchases. The card expires October 20, 2024.

Early Payment Discount

Please note we are offering a 2% discount on your membership fee if you pay in full on or before December 15, 2023. Payment must be made by cheque, e-transfer, debit or cash. The early payment discount does not apply to optional Add-ons, Golf Cart costs, credit card payments or 3-9 month payment plans.

Kind regards, Avon Valley Golf & Country Club



avgcc@eastlink.ca

New Member/Returning Member Application Form (please fully complete all sections)

Applications can be returned to the club by mail, email, fax 902-798-8879 or in person. Membership applications require a signature and therefore, can not be completed over the phone. Please return pages 2 & 3 and keep a copy for your records.

New Men	nber Returnir	ng Member			
Name: First:	Last:				
Full Address:					_
Full Address: Cell:	E	mail:			
DOB(mm/dd/year)://	/				
*For spousal & family use only					
First Name:	Last:				
Cell: Email:	<u>.</u>				
DOB(mm/dd/year)://	<u> </u>	_			
*For family membership					
First Name:	Last:	DOB(mm/dd/ye			_
Gender: M or F Email:		DOB(mm/dd/ye	ear):/		
First Name:	Last:				_
Gender: M or F Email:	DO	B(mm/dd/year)	:/	/	
	check applicable box	Membership categor			
E. ad	Pre Tax	HST		<u>Total</u>	\$
Family	\$3,217.39	•	•	\$3,950 \$3,510	
Spousal	\$2,834.78	\$425.22	•	\$3,510 \$1,875	
Full Member (41+)	\$1,521.74 \$1,373.91	\$228.26 \$206.09	\$125 \$125	\$1,875 \$1,705	
Monday – Friday 30 Round Member	\$1,373.91 \$1,234.78	\$206.09	\$125 \$125	\$1,705 \$1,545	
Intermediate A (Ages 36-40)	\$1,234.78	\$183.22	\$125 \$125	\$1,535	
Intermediate B (Ages 26-35)	\$1,026.09	\$163.91 \$153.91	\$125 \$125	\$1,305	
Intermediate C (Ages 19-25)	\$834.78	\$135.31	\$125 \$125	\$1,085	
Junior (Ages 13-18)	\$330.44	\$49.56	J123	\$380	
Pee-Wee (Ages 8-12)	\$191.30	\$28.70		\$220	
Early Bird (Ages 5-7)	\$139.13	\$20.87		\$160	
Leave/Social Status	\$43.48	\$6.52		\$50	
Mandatory Junior Clinic Fee	\$34.78	\$5.22		\$40	
	Add Ons				
		Pre-Tax	HST	Total	Ş
Membership Share (Required for new members)		\$100.00	\$15.00	\$115	
Pull cart rental		\$69.57	\$10.43	\$80	
Locker rental (for personal belongings only)		\$49.56	\$7.44	\$57	
Shoe storage (available with locker rental		\$10.87	\$1.63	\$12.50	
only) Club storage		\$116.52	\$17.48	\$134	
Member pull cart or power caddy storage		\$67.82	\$10.18	\$78	



Golf Carts

Due to inclement weather and course conditions, golf cart use may be totally or partially restricted. All golf carts must be returned outside the fenced cart storage before dusk and keys returned to the pro-shop. Golf carts should be driven no closer than 40 feet from the greens and follow all course signs and directions.

Shared Cart Packages (50, 25, 10) must be paid in full in the Pro-Shop.

	Pre-Tax	HST	<u>Total</u>	\$
Seasonal golf cart (single occupant)	\$806.96	\$121.04	\$928	
Seasonal golf cart spousal (can be used separately by each person)	\$1,233.91	\$185.09	\$1,419	

Total Memberships & Add-ons

Membership Fee and Payment Deadlines/Options

- Unless you opt for one of the payment plans below, membership fees must be paid in full by March 1, 2024.
- Full membership fees and seasonal cart packages can be paid using cash, cheque, credit cards, debit card, or e-transfers (send e-transfers to avgcc@eastlink.ca). MasterCard and Visa will have a service fee of 1.50%. Please indicate your preferred payment plan. Members who opt for installment plans 2, 3 or 4 must provide a credit card to be kept on file. Installment plans may be paid by post dated cheques, credit card, or e-transfer. Missed payments by cheque or e-transfer will be processed using the credit card on file. Payments will be processed on the dates outlined below. (please check which plan applies to you).

Plan 1: Payment in full on/before Dec 15 th , 2023 (Cash, Debit, Cheque, E-transfer only)	Your Total:	
Plan 2: Payment in full after Dec 15 th , 2023 (to be processed upon receipt)	Your Total:	
Plan 3: 3 equal payments due Feb 15st to Apr 15st (\$30 Admin Fee)	Your Monthly Total:	
Plan 4: 6 equal payments due monthly from Jan 15st to June 15st (\$45 Admin Fee)) Your Monthly Total:	
Plan 5: 9 equal payments due monthly starting Jan 15st to Sept 15st (\$60 Admin Fo	Fee) Your Monthly Total:	
Credit Card #	_ Exp CVV	
Date:Signature:		
All post-dated cheques will be deposited on payment dates. Any NSF cheques will result in \$	\$50 fee	
[] I agree to abide by all policies and proced (check box if you agree)	edures	
Signature		



Policies and Procedures

- 1. All **new** full, spousal, Monday Friday, intermediate, and 30 round members are required to purchase a share for the price of \$115 tax included. Upon forfeiture of your membership, the share price less the tax is refundable.
- 2. **Family Membership** includes two full members and two members under 19 in any category. Proof of residency will be required for the entire family. Adults have full playing and booking privileges. See playing and booking time privileges for Junior, Pee Wee and Early Birds below.
- 3. **Spousal Membership** is offered to couples who reside at the same residence. Proof of residency may be required. Full playing and booking privileges.
- 4. Full Members are 41 years or older on April 1, 2024. Full playing and booking privileges.
- 5. **Monday Friday Members** members will be eligible to play only during Monday Friday. All weekends and holidays are excluded. Holidays observed are: Victoria Day, May 20, Canada Day, July 1, Natal Day, August 5, Labour Day, September 2, Thanksgiving, October 14, Remembrance Day, November 11. Any play, including member events that is outside these days, the member is required to pay the posted green fee rate. If the member chooses to play outside permitted days, they will no longer be eligible to use the member only 7 day booking window and are subject to the public 5 day booking window.
- 6. **30 Round Memberships** Once you have completed your 30 rounds you will then be required to pay per play at \$43 per round. 30 round members will not be permitted to pay a green fee until their package has been completely used. You will also no longer be eligible to play in member events after the package has been finished. **The non-transferable, non-carryover rounds expire at the end of the 2024 season.**
- 7. **Intermediate A Members** have full playing and booking privileges and must not be older than 40 by April 1, 2024. **Intermediate B Members** have full playing and booking privileges and must not be older than 35 by April 1, 2024. **Intermediate C Members** have full playing and booking privileges and must not be older than 25 by April 1, 2024.
- 8. **Medical/Refund policy** From April 1 until June 30, a partial refund will be considered on a prorated basis. There are no refunds after this date for any reason.
- 9. **Food and Beverage Card** The card expires October 20, 2024.
- 10. **Junior Members** must be 13, but not yet 19 as of August 1st, 2024.
 - **Booking Privileges:** Weekdays-Playing before 12:00pm, must be accompanied by an adult. After 12:00pm no adult required.
 - Weekends and Holidays-After 2:00pm
- 11. **Pee-Wee Members** are classified as not yet 13 and at least 8 years of age as of August 1st, 2024. All play after 2pm. Playing with an adult is recommended if needed to keep up pace of play.
- 12. **Early Bird Members** are classified as not yet 8 and at least 5 years of age as of August 1, 2024. Allowed on the course after 4pm daily and must be accompanied by an adult.
- 13. If applying for **Leave of Absence/ Social Membership** status as defined in the By-laws, submit a written request to the General Manager no later than **March 1st.** A full member is entitled a maximum of 3 periods of such status during their time of membership, Intermediate members just one such period, and Pee-wees/ Juniors are not permitted any.



- 14. **Please note:** The Club's By-laws set a limit on membership. Although openings are currently foreseen, in the event of a surplus of applications, the priority for acceptance will be per Club policy and date of receipt of applications will become a factor. Please ensure your application for membership **or** renewal is received at the Club no later than **March 1st.**
- 15. All equipment left with the Club under the care and storage services is either attended during operating hours or kept under lock and key after hours with security monitoring in effect. Notwithstanding, users of these services (or the Club's facilities in general) are advised that the Club accepts no liability for theft or damage to members' property at any time. Personal property that is brought onto course property is solely at the risk of the person and the course shall not be responsible or liable to the member/ or guest for any loss thereof or damage thereto.
- 16. Member account balances are cleared if not used by October 31, 2024.
- 17. There is no guarantee of tee time availability. All adult Members can book 7 days in advance.
- 18. Respect the golf course, equipment, daily golf car rules and facilities. Replace divots, repair ball marks, and rake sand traps. Do not discard apple cores, banana peels, sunflower seeds, food wrappers, or drink containers on the golf course. Please use the trash bins.
- 19. To help us manage the tee sheet, all members and guests must register in the pro shop prior to playing. If you cannot make your tee time, cancel online within 24 hours, or call so we can re-book the tee time and maximize tee sheet usage. Failure to cancel reserved tee-times, update number of golfers, or no show may result in a warning. Multiple no shows will be referred to the General Manager for further action.
- 20. The option to register for Golf Canada is available in the Pro-Shop.
- 21. The first and last name of all players must be recorded when reserving tee-times. Using golfer's initials or only first name does not help us manage the tee sheet. Do not book multiple tee times with the same players on the same day then "choose" the preferred tee time later. These types of bookings may be deleted from the tee sheet.
- 22. Golf car usage will be limited when the golf course conditions are wet or soft. There will be times when it is cart path/rough only and 90 degrees. These times usually are Spring, Fall, after a heavy rain and golf course saturation. There could also be times when golf cars are not allowed on the golf course after heavy rain and/or continued periods of rain.
- 23. Rounds at Avon Valley should be completed within 4hr 20 minutes. Players failing behind more than 1 hole should skip a hole and catch up with the group in front of them.
- 24. Abide by all local, provincial, and national laws and regulations. Players must not be intoxicated on the property. Only alcohol purchased on-site is permitted for consumption on the property.
- 25. Members have no authority to instruct staff on duties or job performance. Comments regarding operations can be directed to the General Manager. Member behaviour must always be respectful in dealing with employees, management, Directors, other members, and guests.
- 26. All persons are treated with dignity and respect while playing and working at Avon Valley Golf and Country Club. With membership payment, all members consent to abide by these Policies and Procedures. Verbal abuse of employees and fellow members will not be tolerated. The privileges and rights are governed by the Club Bylaws, policies, procedures, and rules. When at Avon Valley please follow these Policies and Procedures to ensure an enjoyable experience for all members, guests, and employees. Infractions may result in actions that range from warnings, suspension of playing rights and privileges, or termination of membership.



Disciplinary Procedures

- 1. The Disciplinary Committee shall consist of the standing President of the Board and the two most immediate Past Presidents available.
- 2. The Disciplinary Committee shall have the power to discipline, suspend or expel any member, whose conduct is, in the opinion of the Committee, prejudicial to the interests of the Club or likely to endanger the welfare of the Club or any of its members, or who is responsible for any which is inconsistent with the aims, objectives and ethics of the Club.
- 3. A suspended member shall lose all rights of membership during his suspension. An expelled member shall have their membership terminated. Suspended and expelled persons may also be barred from Club property for such period, up to and including indefinitely, as the Committee may determine.
- 4. Upon the Disciplinary Committee being notified of any complaint or complaints which could result in the disciplinary action, suspension or expulsion of a member, the Disciplinary Committee shall immediately set a date for hearing the complaint or complaints and shall so notify the member.
 - a) Such notification shall state:
 - i) time, date and place of the hearing;
 - ii) reason or reasons for the hearing,
 - iii) the hearing will be held whether the member appears or not; and
 - iv) possible consequences should the hearing uphold the complaint or any of them.
 - b) If mailed, such notice of hearing shall be deemed to have been received by the member on the third business day following the date of mailing by registered mail.
 - c) If the same incident or act results in a complaint against more than one member, the complaints against any or all members involved may, at the discretion of the Disciplinary Committee, be heard at the same time.
- 5. For conduct by a member that the Board considers to be so serious as to place the Club or any of its members in imminent and immediate peril, the Disciplinary Committee may suspend that member pending the hearing of the complaint. Notice of any such suspension shall be included in the notice of hearing set out in paragraph 4 (a) of this Article.
- 6. The procedure applicable to such hearing is as follows:
 - a) The member against whom the complaint has been made shall be entitled to:
 - i) present during the hearing including but not limited to the presentation of any statements or evidence;
 - ii) have disclosed to them and to examine any relevant documents:
 - iii) be heard; and
 - iv) defend themselves and correct, refute or contradict any evidence presented or statement made during the hearing.
 - b) The member is not entitled to be present during any deliberations of the Disciplinary Committee.
 - c) Any member of the Disciplinary Committee who is in conflict of interest shall be replaced by the next available past president.



- 7. Suspension or expulsion shall take effect immediately, unless otherwise ordered by the Disciplinary Committee. The member and the Board shall be notified forthwith of the decision of the Disciplinary Committee. Notification of suspension or expulsion shall be in writing, but may also be oral and shall also state
 - a) The reasons for suspension or expulsion:
 - b) In the event of suspension, the period of suspension and/or condition of reinstatement, if any; and
 - c) The procedure for appeal.

8. Appeal Process

Any disciplined, suspended, or expelled member may request, in writing, an appeal of the decision of the Disciplinary Committee to the Board of Directors (with the exclusion of any members of the Disciplinary Committee) within fourteen days of receiving Notification of Discipline. The decision of the Board of Directors on the appeal request shall be final. If the member is not reinstated, his suspension or expulsion shall stand confirmed, and they shall have no privileges of the Club.

9. No Refund

The Club's Policy on refunds notwithstanding, an expelled person is not eligible for refund of any portion of his/ her dues.

10. General Manager's authorities

Notwithstanding anything in Article VII, the General Manager may take such timely measures during his day-to-day administration of the Club as may be necessary to ensure the safety of the membership, staff, visitors, as well as the protection of the Club's grounds, facilities, and other property. Such measures may include the immediate administrative suspension of members'/visitors' playing privileges, use of power cars, access to Club facilities etc. as in the General Manager's opinion may be required to address the situation at hand. Appeals against measures taken by the General Manager under this Section may be brought directly to the Board of Directors for review.

Avon Valley Golf and Country Club October 26, 2023